

Instructions on withdrawal

Right of withdrawal

You have the right to withdraw from this contract within 14 days without giving any reason. The withdrawal period will expire after 14 days from the day on which you acquire, or a third party other than the carrier and indicated by you acquires, physical possession of the goods. To exercise the right of withdrawal, you must inform us (Zipperle Antriebstechnik GmbH, Brunnenfeldstr. 41-43, 71272 Renningen, GERMANY, phone: +49 7159 9367-60, fax: +49 7159 9360-79, email: mailbox@zipperle-antriebstechnik.de) of your decision to withdraw from this contract by an unequivocal statement (e.g. a letter sent by post, fax or email). You must use the below stated model withdrawal form, but it is not obligatory. To meet the withdrawal deadline, it is sufficient for you to send your communication concerning your exercise of the right to withdrawal before the withdrawal period has expired.

Effects of withdrawal

If you withdraw from this contract, we shall reimburse to you all payments received from you, incl. the costs of delivery (with exception of the supplementary costs resulting from your choice of a type of delivery other than the least expensive type of standard delivery offered by us), without undue delay and in any event not later than 14 days from the day on which we were informed about your decision to withdraw from this contract.

We will carry out such reimbursements using the same means of payment as you used for the initial transaction, unless you have agreed otherwise – in any event, you will not incur any fees as a result of such reimbursement. We may withhold reimbursement until we have received the goods or you have supplied evidence of having sent back the goods, whichever is the earliest.

You shall send back the goods or hand them over to us, without undue delay and in any event not later than 14 days from the day on which you communicate your withdrawal from this contract to us. The deadline is met if you send back the goods before the period of 14 days has expired. You will have to bear the direct cost of returning goods, that means that the parcel has to be stamped sufficiently. Insufficiently stamped returns will not be accepted.

Model withdrawal form

Complete and return this form if you wish to withdraw from this contract

Zipperle Antriebstechnik GmbH, Postfach 2025, 71272 Renningen,
mailbox@zipperle-antriebstechnik.de, Fax: +49 7159 93 67 79

I/We (*) hereby give notice that I/ we (*) withdraw from my/our (*) contract of sale of the following goods:

Ordered on / received on (*) _____

Purchase Order No. _____

Name of consumer(s) _____

Address of consumer(s) _____

Signature of consumer(s) _____

(only necessary if this form is notified on paper)

Date _____

(*) Delete as appropriate